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FOR IMMEDIATE RELEASE

vRad Earns HealthStream's 2016 "Excellence Through Innovation" Award

Cites 50 Percent Improvement in Credentialing/Licensing Reappointment Times

MINNEAPOLIS, MN — (October 10, 2016) — vRad (Virtual Radiologic), a MEDNAX company and the leading national teleradiology services and telemedicine company, announced that it was recognized with an "Excellence through Innovation" Award in the category of Credentialing by HealthStream, Inc. (NASDAQ: HSTM). vRad's Joint Commission-accredited Credentialing, Licensing and Privileging (CLP) department, which maintains 7,300+ state licenses and 75,000+ privileges, realized a 50 percent reduction in its reappointment timeframes. HealthStream's Echo system for medical staff credentialing and privileging allowed vRad to quickly hire and onboard a record number of radiologists in 2015 and prepare them to read patient imaging studies for its 2,100+ client facilities. Additional benefits include the following:

- Headcount remained stable and scalable, using the efficiency gains realized in the Echo system since its roll out in late 2014.
- The total number of radiologists hired in 2014 increased by 140% from 2013. It has remained at that level in 2015, and it is forecasted to double in 2016 based on the current hiring trends.
- Onboarding timeframes and file quality have remained stable or improved since the roll out due to automation.
- Data for vRad's radiologist applications are centralized and populated from a single source, which increases the accuracy and output of information required for licensing and credentialing applications, while also decreasing compliance risks.

Along with the increased productivity of vRad's CLP team, vRad's clients have direct and immediate access to documents 24/7 via an online portal so they can retrieve information for their own credentialing and/or Joint Commission compliance tasks.

"vRad's scale, scope and 'always-on/always-available' status of our imaging services requires that we identify and adapt innovative tools to support and grow with our expanding client demand," said Shannon Werb, Chief Information Officer and Chief Operating Officer for vRad. "Implementing technical solutions, such as HealthStream's Echo software, allow us to hire and onboard hundreds

of physicians annually without sacrificing service and support for our imaging clients and the patients we collectively serve.”

“The implementation of the Echo system streamlined the physician onboarding process so our radiologists can get started more quickly on doing what they do best—reading studies and helping doctors care for patients,” said Crystal Moore, Senior Director of Physician Services for vRad.

The award acknowledges exceptional performance achieved by healthcare organizations that use HealthStream solutions—spotlighting innovative programs and superior leadership for improved outcomes, including quality and process improvements (e.g., time savings, cost savings, streamlined onboarding, etc.). To qualify for an award, healthcare organizations submitted descriptions of their initiatives, enumerated their positive outcomes, and provided data to verify their achievements.

HealthStream CEO Robert A. Frist, Jr. added, “We applaud vRad’s high-level commitment to excellence in healthcare and are pleased to recognize their achievement through our presentation of an *Excellence through Innovation* award.”

[Click to Tweet](#): @vRad wins @HealthStream’s 2016 Excellence Thru Innova8n Awrd in #Credentialing. 50% Reductn in Reappointment times #radiology

About HealthStream

HealthStream (NASDAQ: HSTM) is dedicated to improving patient outcomes through the development of healthcare organizations’ greatest asset: their people. Our unified suite of solutions is contracted by, collectively, approximately 4.5 million healthcare employees in the U.S. for workforce development, training & learning management, talent management, credentialing, privileging, provider enrollment, performance assessment, and managing simulation-based education programs. Our research solutions provide valuable insight to healthcare providers to meet HCAHPS requirements, improve the patient experience, engage their workforce, and enhance physician alignment. Based in Nashville, Tennessee, HealthStream has additional offices in Laurel, Maryland; Brentwood, Tennessee; Pensacola, Florida; Jericho, New York; Boulder, Colorado; and San Diego, California. For more information, visit <http://www.healthstream.com> or call 800-933-9293.

About vRad

vRad (Virtual Radiologic) is the leading national teleradiology services and telemedicine company with nearly 500 U.S. board-certified and eligible physicians, 75% of whom are subspecialty trained. Its clinical expertise and evidence-based insight help clients make decisions about the health of their patients and their imaging services.

vRad is a [MEDNAX](#) company, a national health solutions partner specializing in neonatal and other pediatric services, anesthesia, radiology, pediatric cardiology and other physician and management services. vRad interprets and processes patient imaging studies on the world's largest and most advanced teleradiology PACS for 2,100+ client hospital, health system and radiology group facilities in all 50 states. The practice has 15 issued patents for innovation in telemedicine workflow, and is a recognized leader in imaging analytics and deep learning-assisted diagnostics. It is also a past winner of [Frost & Sullivan's Visionary Innovation Award](#) for Medical Imaging Analytics (North America). For more information, please visit www.vrad.com. Follow us on [Twitter](#), [Facebook](#) and [LinkedIn](#).

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